

ELIMINATE ERRORS, ACHIEVE 100% IN GOOD ORDER APPLICATIONS

iGO®, one of the industry's leading e-Application solutions, enables carriers to improve efficiency and productivity by eliminating errors and producing 100% in good order submissions. iGO provides reflexive and conditional questioning, automatically recognizing and loading all required forms based on an applicant's response – anytime, anywhere, and on any device!

Our e-App solution features the industry's most robust feature set, providing advanced functionality and seamless integrations with many systems and applications, making it a leading insurance application software. Discover the power of iGO, and experience a new seamless, error-free experience today.

iGO: ADD-ON FEATURES



Text-to-Sign

iGO's latest feature, Text-to-Sign, enhances the document signing process by revolutionizing how users provide e-signatures. Transform a process that can take days to just minutes – by sending a secure link via text message instead of a traditional email. This new, streamlined approach combines the ease of e-signature with the immediacy of a text message – elevating productivity with no delays. Now documents can be signed as fast and easily as sending a text.

- Ensures that users can quickly access and complete the e-signature process without delays
- Boosts submission rates, providing increased efficiency and profitability
- Reduces the risk of unauthorized access, allowing only the intended recipient to complete the signing process
- Integrates seamlessly with iGO, enhancing the existing e-signature workflow



Text My PIN

Text My PIN, an e-signature notification with PIN authentication, ensures a more secure e-signature process by notifying signers via text message that an e-signature request has been sent and is ready for them to review. The message includes a unique PIN that users can then utilize to immediately authenticate their identity when e-signing a document – all through the ease of a text message.

- Implements an extra layer of authentication providing a unique PIN solely to the e-signer's mobile phone number
- Reduces the likelihood of fraudulent activity with an immediate PIN authentication verifying the signer's identity
- Ensures signers are promptly notified that their signature is needed, reducing delays in the signing process
- Complements and enhances the features of Text-to-Sign



Real-time Identity Verification

Enhance risk management and increase fraud prevention with LexisNexis InstantID®, a feature that provides real-time identity verification and a strong foundation for “Know Your Customer” (KYC). Reduce risk exposure, enhance security, and accelerate and improve the user experience by integrating real-time checks into workflows. Leverage the power of InstantID to mitigate risk and flag suspect or fraudulent behavior, directly within iGO.

- Ensures an added layer of security by validating each identity against a trusted repository
- Minimizes risk exposure by quickly identifying potential identity theft or fraud
- Streamlines the client onboarding process, leading to improved customer satisfaction and reduced costs



Account Verification Service

Streamline the onboarding and payment process with Lyons' Account Verification Service, designed to detect fraud, mitigate risk, and help meet compliance requirements. Using account and routing information, this service verifies payment before processing transactions, ensuring the accuracy of customer data, enhancing security, identifying fraud, and enabling prompt premium payments.

- Reduces NIGOs related to banking, leading to smoother transactions, fewer rejections, and timely payments
- Ensures accurate information during onboarding, reducing delays and improving overall efficiency
- Detects fraudulent bank accounts and prevents high-risk transactions, mitigating risk exposure

iGO is available in the US only.



WANT TO LEARN MORE?

www.ipipeline.com | 800.758.0824

