

DOCUMENT DELIVERY SIMPLIFIED

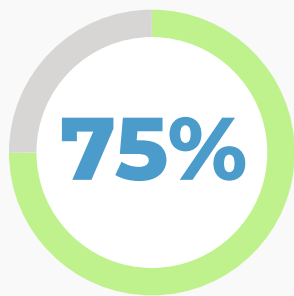
DocFast®

Prior to DocFast, the process of onboarding a new customer or writing a new policy included numerous phone calls, as well as paper, postage, office visits, and in some cases even driving to a customer's home to capture signatures. Your customers want a fast, integrated, and secure way to do business, from online payments to electronic signatures. DocFast helps simplify and speed up agreement processes, allowing agents, brokers, and carriers to focus on what matters most — the customer.

How Can DocFast Help You?

SEAMLESS CUSTOMER EXPERIENCE TO DRIVE GROWTH

DocFast enables you to easily collect policy information and related documents, resulting in expedited policies, faster transactions, and quicker payments.



75% of customers say they would

switch carriers for convenience and seamless policy service options*

**Sourced from: Capgemini, World Insurance Report 2020*

Why will a customer switch to digital? Because a digital experience:



Increases customer satisfaction and provides instant gratification



Provides the ability to identify a customer's needs so you can offer them what they want

REAL-TIME DASHBOARDS

Easily communicate even your most complex data stories using our real-time dashboard reporting. Never miss an important moment in the signing process, with detailed notifications that tell you the minute a customer opens, views, comments, or e-signs your document.

FASTER CYCLE TIMES

Reduce Not in Good Order (NiGO) rates, trim days off cycle times, and improve retention with a better customer experience.

80%

agent adoption

58%

returning agents

90%

consumer adoption



MULTIPLE WORKFLOW CAPABILITIES

Send a document to multiple people with one click. Every recipient gets their own personalized form ready to sign and you can track the entire process in real time.

MOBILE OPTIMIZED

The waiting game between sending documents and completing e-Signatures can be extremely frustrating. With DocFast, you do not have to wait around anxiously for a signature – sign and manage your documents from anywhere and at any time. See live analytics and stay in the know throughout the entire signing process.

IMPROVED PLACEMENT RATIO

Streamlining this process increases your placement ratio and creates a speed-to-market advantage – which will help you grow your business effectively.

14%

of policies get delivered within 24 hours through DocFast

6-8%

increase in placement ratio

78%

reduction in delivery cost

INTEGRATIONS

Our out-of-the-box integrations reduce manual data entry errors to help your team distribute documents faster. These integrations include your CRM as well as:

Payment Integration: Chase Payment Tech, One Inc, Lyons

e-Signature: AlphaTrust®

Voice/Text PIN Authentication: Twilio

YOUR PRIVACY IS OUR TOP PRIORITY

DocFast's world-class security provides full-document encryption to ensure the privacy of your data and provides highly secured document access based on robust authentication options. Carriers can opt in to using two-factor authentication for consumers using a combination of Text/Voice PIN and Security Quiz Questions to ensure that only intended consumers can access their policies for e-Delivery.



22 Carriers



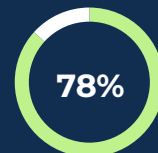
976 Distributors



1.9 Million Policies Delivered



80% Reduction in Time to Complete a New Business Application



78% Reduction in Delivery Cost



6-8% Increase in Placement Ratio



~60,000 Documents e-Delivered per Month



Fastest e-Delivery: 51 Seconds from Carrier to Customer Signature



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